

**BEFRIENDING**

**£11.75 per SESSION**

**DAYTIME CARE**

**£11.75 per SESSION**

**FAMILY SUPPORT**

**£5.76 per HOUR**

# **OUTREACH SERVICES**

**Your questions answered**



## BEFRIENDING

Befrienders take children and young people out from their home (or their carer's home) to relieve stress within the family or placement.

Contact with the child takes place outwith the home, and is generally based on social activity.

## DAYTIME CARE

Daytime Care is provided for a few hours each day, perhaps as an after-school service to families or for children in foster placements who are excluded from school.

Contact takes place within the Daytime Carer's home.

## FAMILY SUPPORT

Family Support Carers work with families who need Assistance and input on lifestyle, budgeting or parenting skills.

Contact takes place within the client family home.

### **What is a session?**

A session is a period of up to five hours (including Outreach Carer's travelling time). Most sessional work will be of two - four hours duration - a session in excess of five hours attracts a double payment.

### **Who decides which service is required?**

This is determined by the placing worker and liaison worker before the commencement of the work - an Outreach Service Contract will be drawn up, specifying the tasks involved. It should be clear whether a Befriending, Daytime Care or Family Support Service is being provided. Consult with your senior if you are unsure about roles and boundaries in a particular case.

### **How do the payments work?**

The Resource Team pays the carer fees and mileage; the Practice Team pays any other expenses incurred in providing the service. It is therefore very important to establish at the outset exactly what activities will be included in any contact and that agreement is reached on payment. If a Daytime carer provides meals, or if a Befriender takes a child to the cinema or swimming pool, these expenses should be paid by the Practice Team. The carer fee should not be used to finance any activity with children or young people.

### **Can a carer "mix 'n' match" services?**

It depends on his or her approval. If, for example, a married woman applies to be a carer but her application is not a joint one with her husband, she will not be able to have children in her home - she could not, therefore, provide Daytime Care. If, however, this person was a Befriender to a child and the need arose to have Family Support input to help the child's family through a crisis, it may make a lot of sense to have the Befriender provide this support.

### **What about additional service requests?**

Once a relationship has been established between Outreach Carer and service user, it may be that the service user requests additional input. This can only be agreed through discussion with the placing worker, with appropriate amendments made to the service contract and agreement on any additional costs. Informal arrangements can not be made between the Outreach Carer and service user.