

# Children & Families Resource Team

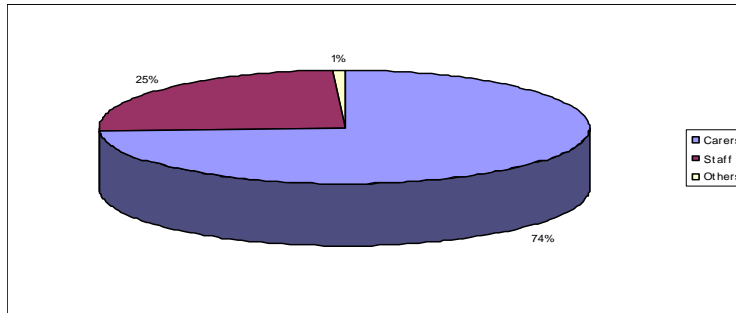
## How much do we spend?

The Resource Team Budget for 2009 – 2010 is £1,825,730

**£1,351,608** (74%) pays for carer fees, training, equipment and expenses

**£460,300** (25%) pays for staff salaries, allowances and training

**£13,822** (1%) pays for other costs



Information is available in Braille, tape, large print and community languages. Please contact the interpretation and translation service on **0131 242 8181**

Text phones offer the opportunity for people with a hearing impairment to access the council. The text phone number is **01506 651115**. A loop system is also available in all offices.

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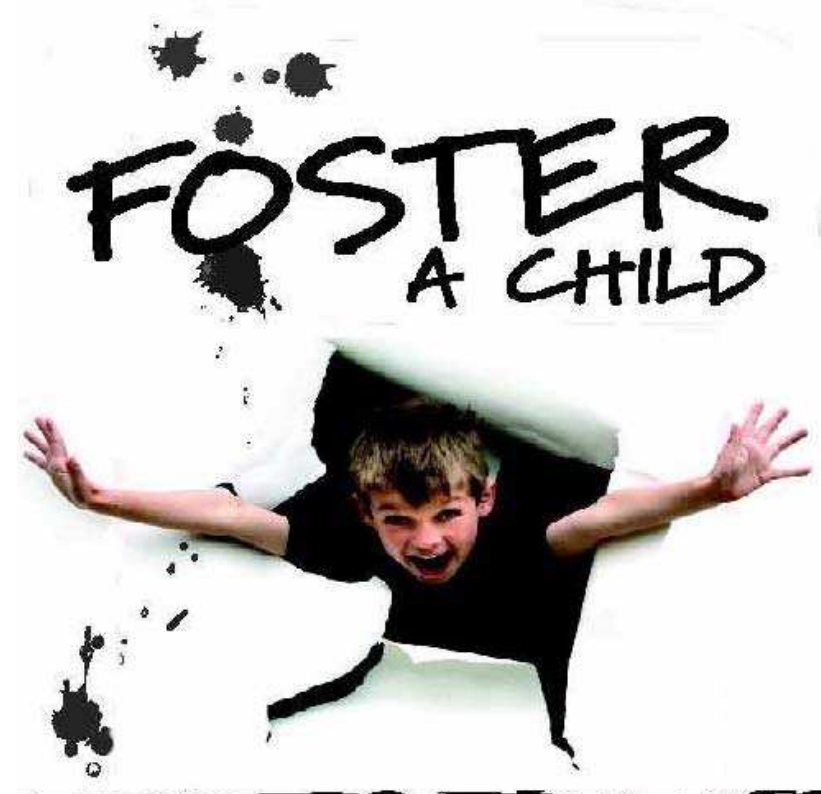
هذه المعلومات متوفرة بلغة بريل وعلى شريط وبخط كبير وبلغات الجالية.  
الرجاء الإتصال بخدمة الترجمة على الهاتف 0131 242 8181

এই তথ্য আপনাকে ব্রইল, টেপ, বড় অক্ষরে এবং কমিউনিটির বিভিন্ন ভাষাগুলিতেও পাবেন। অনুগ্রহ করে ইন্টারপ্রেটেশন অ্যান্ড ট্রান্সলেশন সার্ভিসের সঙ্গে যোগাযোগ করুন। টেলি: 0131 242 8181

這份資料是可以凸字、錄音帶、大字印刷及社區語言的式本提供。請聯絡傳譯及翻譯服務部，電話：0131 242 8181

ਇਹ ਜਾਣਕਾਰੀ (ਬ੍ਰੇਲ) ਕੇਵਲੀਨ ਡੇ ਪਲੇਟ ਟਾਈਪਿੰਗ, ਟੇਪ, ਵੱਡੇ ਫਿੰਟ ਅਤੇ ਸਮਾਜ ਦੀਆਂ ਹੋਰ ਭਾਸ਼ਾਵਾਂ ਵਿੱਚ ਉਪਲਬਧ ਹੈ। ਸ਼ੁੱਧ ਕਰਕੇ ਇੰਟਰਪ੍ਰੀਟੇਸ਼ਨ ਅਤੇ ਟਰਾਂਸਲੇਸ਼ਨ ਸੇਵਾਵਾਂ ਨੂੰ ਇਸ ਨੰਬਰ 'ਤੇ ਸੰਪਰਕ ਕਰੋ। 0131 242 8181

یہ معلومات بریل (تھمپٹن کے رسم الخط)، ٹیپ، بڑے حروف کی جگت اور کھینچنے میں ہولی ہائے اعلیٰ زبانوں میں دستیاب ہے۔  
براہ مہربانی انٹرنیٹنگ آئیڈز اسٹیبلشمنٹ سرورس سے ٹیلیفون نمبر 0131 242 8181 پر رابطہ قائم کریں۔



## Service Leaflet



## What services do we provide?

We recruit, train and support carers to meet the needs of children and families in West Lothian.

**There is no charge for our services.**

<b>Foster Care</b>	Full time care in carers' own home.
<b>Respite Care</b>	Short breaks to support child's main placement/home.
<b>Share the Care</b>	Respite Care for children with special needs or disabilities.
<b>Day Care</b>	Day time support to preschool children.
<b>Outreach</b>	<b>Befriending</b> – One to one work with children. <b>Family support</b> – Work with parents/children in family home. <b>Daytime Care</b> – Provided for children and young people in carers' home.
<b>Permanency</b>	Secure permanent care plans for children through adoption or long term fostering.

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We assess and support specific child care arrangements and prepare court reports for adoption and other permanent care plans.

**Relative Fostering**  
**Step-Parent Adoption**

**Non – Agency Carers**  
**Residence Order Reports**

## What are our Service Standards?

Our Service Commitment and Service Standards are published in a separate leaflet, available from reception please ask for a copy. We review our performance against these standards on an annual basis and publicise the results in our office and on our website. We will share our successes and address any areas where we have performed less well we will also let you know what we are doing to avoid further dips in the future.

We welcome your comments, suggestions and feedback about our services at any time – complaints and compliments are valued equally. By sharing views on a regular basis we can all contribute to the development of a service which better serves the children and families in our community.

*A copy of our Complaints Procedure is available on request.*

In addition to the West Lothian Council Complaints Procedure you can make a complaint to SCSWIS (Social Care and Social Work Improvement Scotland) at...

Stuart House  
Eskmills  
Musselburgh  
East Lothian EH21 7PB  
Tel: 0131 653 4100  
Website: [www.scswis.com](http://www.scswis.com)

## How to contact us

Team Manager, Lomond House, Beveridge  
Square, Livingston, EH54 6QF

Tel: 01506 775959  
Fax: 01506 775926

[www.wlcreources.org.uk](http://www.wlcreources.org.uk) email:  
[fostercare@westlothian.gov.uk](mailto:fostercare@westlothian.gov.uk)