

Action Plan in response to care Commission Inspection Report for 2009

Fostering Service

- Relevant staff including senior manager, all panel chairs and Resource Team managers are to meet to review the management of our fostering and adoption panels. Panel policies and procedures will also be reviewed to ensure consistent and robust appointment and review of panel members.
- Issues relating to HR practices within the Council have been referred to senior managers to raise this with HR.

Adoption Service

- We will consult with the managers of the two adoption agencies with whom we have Service Level Agreements to consider the best method of giving their adopters the opportunity to give feedback on the service they have received from Resource and Practice Team staff while minimising any duplication of effort from adopters.
- Relevant staff including senior manager, all panel chairs and Resource Team managers are to meet to review the management of our fostering and adoption panels. Panel policies and procedures will also be reviewed to ensure consistent and robust appointment and review of panel members.
- Issues relating to HR practices within the Council have been referred to senior managers to raise this with HR.